

## **Janine L. Sanders Jones**

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Operations and Supply Chain Management Department  
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### **EDUCATION**

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- 2008                    **Doctorate of Philosophy in Business Administration**  
Emphasis: Operations Management  
Carlson School of Management, University of Minnesota, Minneapolis, MN
- 1997                    **Master of Science in Industrial Administration**  
Krannert Graduate School of Management, Purdue University, West Lafayette, IN
- 1996                    **Bachelor of Science in Chemical Engineering**  
Russ College of Engineering and Technology, Ohio University, Athens, OH

### **ACADEMIC POSITIONS**

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- 2007 – present      Associate Professor, Operations and Supply Chain Management Department, Opus  
College of Business, University of St. Thomas
- Teaching courses on Statistics, Introduction to Operations Management, and Operations  
Strategy at the undergraduate and graduate level

### **PEER-REVIEWED JOURNAL ARTICLES**

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- Sanders Jones, J. & Linderman, K. (2014). Process Management, innovation, and efficiency performance: the moderating effect of competitive intensity. *Business Process Management Journal*, 20(2).
- Noar, M., Sanders Jones, J. Bernardes, E. Goldstein, S.M., Schroeder, R. (forthcoming, 2014). The culture-effectiveness link in a manufacturing context: A resource-based view perspective. *Journal of World Business*, 49(3).
- Sanders Jones, J., White, S. W., Olson, J. R. (2013). University of St. Thomas uses AHP to grow Operations Management Major. *International Journal of Information and Operations Management Education*, 5(2), p.130-153.
- Linderman, K., Schroeder, R., Sanders, J. (2010). A Knowledge Framework Underlying Process Management. *Decision Sciences*, 41(4), 689-719'

### **PEER-REVIEWED CONFERENCE PROCEEDINGS**

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- Sanders, J., Linderman, K., & Schroeder, R. An Empirical Examination of the Linkage between Organizational Culture, Process Management and Plant Performance. In J. E. Kendall (ed.) *Proceedings of the 39th Annual Meeting of the Decision Sciences Institute*, Atlanta: Decision Sciences Institute, 2008, pp.3491-3496.

## PAPERS UNDER REVIEW

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Sanders, J., Olson, J. & Southard, P. Kaizen Events: Experiential Learning for Students. Under review at Interfaces.

## WORKING PAPERS & PROJECTS

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Mallick, D., Sanders Jones, J. & Ahmed, S. New Product Development (NPD): Country Culture Effects on Practices and Performance.

Jones Sanders, J. and White, S. Supplier Diversification for the Common Good.

## CONFERENCE PRESENTATIONS

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Jones Sanders, J., and White, S., "Supplier Diversification for the Common Good," *Opus College of Business Research Forum, Minneapolis, MN, March 2018.*

Jones Sanders, J., and White, S. Examining the Role of Academic Research in the Development and Improvement of a Supplier Diversification Programs. *The Decision Sciences Institute Annual Conference, Washington DC, November 2017.*

Mallick, D., Sanders Jones, J. & Ahmed, S. New Product Development (NPD): Country Culture Effects on Practices and Performance. *Production and Operations Management Society Annual Meeting, May 2017, Seattle, WA.*

Charles, A., Simms, S., and Sanders Jones, J. Balancing Acts: The Intersection of Motherhood and Scholarly Endeavors, PDW Facilitator. *Academy of Management Annual Meeting, August 2012, Boston, MA.*

Naor, M. Bernandes, E., and Sanders Jones, J. The Culture-Effectiveness Linkage: A Juxtaposition between East and West Regions Through the –based View Leans. *Academy of Management Annual Meeting, August 2011, San Antonio, TX.*

Sanders, J. and Linderman, K. An empirical examination of the linkage between Organizational culture, process management, and plant performance. *Decision Sciences Annual Meeting, November 2008, Baltimore, MD.*

Defining and Measuring the Elements of Process Management. *Decision Sciences Annual Meeting, November 2006, San Antonio, TX.*

Sanders, J. Process Management and Plant Performance: A Configuration Approach. *Decision Sciences Annual Meeting, November 2005, San Francisco, CA.*

Sanders, J. Process Management and Plant Performance: A Configuration Approach. *Academy of Management Meeting, Operations Management Doctoral Student Consortium, August 2005, Honolulu, HI.*

Sanders, J. The Impact of Plant Cultural Differences on Quality Management: A Conceptual Model. *Decision Sciences Annual Meeting, November 2004, Boston, MA.*

## HONORS, AWARDS, & GRANTS

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2014	Recipient of the University of St. Thomas International Education Grant to attend a CIEE seminar in China and Japan
2014	Recipient of the CIEE Ping Fellowship Award
2012, 2013	Nominee for the Opus College of Business Julie Hays Teaching Award
2006	Carlson School of Management Dissertation Fellowship
2006	Certification, Program for the Advancement of Classroom Excellence, Carlson School of Management, University of Minnesota
2006	Promising Young Educator Award, The PhD Project Management Doctoral Student Association
2005	Outstanding Teaching Assistant Award, University of Minnesota Graduate School
2004	3M Ph.D. Scholarship, National Black MBA Association, Inc. Twin Cities Chapter
2002	Diversity of Views and Experiences (DOVE) Fellowship, UMN Graduate School

## PROFESSIONAL SERVICE

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2008-current Ad hoc Reviewer, Journal of Operations Management  
2008-current Reviewer, Academy of Management Annual Conference, Operations Division  
2008-2012 Reviewer, Decision Sciences Annual Meeting

## COLLEGE AND UNIVERSITY SERVICE

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2016-2019 Opus College of Business Faculty Advisor Committee, Chair 2017-2018  
2014-2018 University Assessment Committee  
2011-2014 Assurance of Learning Committee  
2011-2014 Teaching Committee  
2013-2015 Master Thesis Advisor for Healthcare MBA Program  
2009-2010 Academic Advisor for UST McNair Scholars Program

## COMMUNITY SERVICE

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2012-current Board of Directors, Connections to Independence  
2008-current Board of Directors, CCD/KMOJ  
2005-2010 National Black MBA Scholarship Committee

## AFFILIATIONS

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Decision Sciences Institute  
Academy of Management  
The PhD Project  
National Black MBA Association  
Tau Beta Pi Engineering Honor Society

## INDUSTRY EXPERIENCE

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### **Merck & Co., Inc., West Point, PA (1997-2002)**

#### *Senior Manufacturing Supervisor, Pharmaceutical Operations, 2000-2002*

Supervised 30 union (PACE/OCAW) employees who were responsible for the compressing and encapsulating of pharmaceutical products. Assisted in managing a departmental budget of ~ \$6.0 million. Prepared daily schedule of personnel, equipment, and other resources to meet production plan while at the same time achieving desired levels of productivity, throughput, inventory control, and customer service.

#### *Project Process Engineer, Pharmaceutical Operations, 1998-1999*

Provided technical support to production operations. Identified and implemented process improvements to increase manufacturing material yields. Provided written scientific justification for proposed process changes and demonstrated the impact of process changes on product quality and production efficiency. Provided technical assistance for quality and regulatory activities including: site inspections, preparation of technical documents for NDA supplements, FDA observations, and environmental process issues.

#### *Project Industrial Engineer, Management Engineering, 1997-1998*

Provided Industrial Engineering support for Merck Manufacturing Division through financial, capacity, and strategic analyses. Developed and maintained appropriate models and tool sets which facilitated internal work efficiency and client support.